# Creating Your Ideal Client Profile and Personas

**Using AI Tools to Perfect Your Targeting** 

BY: SHANE O'QUINN



# **Abi Prendergast** and **Michael Seaton** for letting me use your CV and LinkedIn data for this presentation!

### **ICP and Persona Recap**

#### • Ideal Client Profile (ICP):

The type of business you want to target.

#### Personas:

The specific individuals within those businesses.

## Components of an Ideal Client Profile (ICP)

- Industry: The specific sector or market your ideal clients operate in (e.g., Tech, SaaS, Healthcare).
- Location: Geographic regions where your ideal clients are based
- Company Size: Number of employees or size of the organization.
- Revenue: The annual income range of the company.
- Department: The specific departments within the organization that you typically interact with (e.g., Marketing, Sales, Creative Services).

Google doc okay

## **Components of an Ideal Client Profile** (ICP)

- Creative Team: The structure and makeup of the creative team (e.g., in-house, freelancers, use of AI).
- Budget: The amount of money the company is willing to spend on your services.
- How They're Solving Their Copy Struggles Today: How they are currently addressing their needs or challenges (e.g., using freelancers, in-house teams).
- Tools They Use for My Specialization: Specific tools or platforms they use that are relevant to your specialization (e.g., CRM systems, design software).
- Time to Close: The typical time frame it takes for the company to make a purchasing decision.

## Value and Affordability

#### Value What You Do:

Clients understand the importance and benefits of your services.

#### Can Afford Your Services:

Clients have the financial capacity to pay for your services.

## **Components of a Persona**

- 1. Role: The job title and responsibilities of the individual.
- 2. Challenges: The main pain points and problems they face.
- 3. Goals: What they aim to achieve in their role.
- 4. Decision-Making: How they make purchasing decisions.
- 5. Current Solutions: Tools and services they currently use.
- 6. Influencers: Other individuals who influence their decisions.

## **Example of ICP and Persona**

ICP: Tech/SaaS companies in North America with 5,000+ employees and \$1M-\$15M revenue.

- Persona A: VP of Marketing Approves projects and budgets.
- Persona B: Lifecycle Lead Primary point of contact.
- Persona C: Senior Copywriter Often finds and follows me.

## Using AI to Define Your Perfect Client

#### **Perfect Client Defined As:**

- Values What You Do
- Can Afford Your Services

## Introducing ICP Client Profile (Business)



**CSP: ICP Client Profile (Business)** 

By Shane O'Quinn &

Creates Ideal Client Profiles based on your LinkedIn profile, including detailed company research.

Click here to get started...

### **Creating a Persona**

#### Persona Michael Seaton



#### Basic Demographics:

- Name: Michael Seaton
- Age: 45-50
- Gender: Male
- Location: Toronto, Ontario, Canada
- · Language: English

#### Interests and Preferences:

- Hobbies and Activities: Enjoys learning about agile marketing, digital transformation, and leadership in marketing.
- Entertainment: Likes TV shows such as "The Office," "The Sopranos," and "Curb Your Enthusiasm." as well as classic crime films like "Goodfellas."
- Brands and Products: Favors brands like Nespresso, Ogilvy Consulting, and DigitalMarketer; also likes luxury brands such as Burberry and tech companies like Meta.
- Food and Beverages: Enjoys dining at places like Pancer's Original Deli and Nouveau Palais; also likes snacks from Nabisco and Doritos.

#### Social and Political Views:

- Political Affiliation: Likely moderate to liberal, inferred from community involvement and support for social causes.
- Religious Beliefs: Inferred to be non-religious or casually religious, with some involvement in Jewish community events.
- Social Issues: Supports organizations like Habitat for Humanity and the Canadian Cancer Society, with interests in healthcare and vision support.

#### Behavioral Patterns:

- Engagement Frequency: Frequently engages with content related to marketing, leadership, and digital transformation; regularly interacts with professional groups and shares insights on LinkedIn.
- Content Consumption: Prefers reading articles and participating in discussions on agile
  marketing and digital transformation; engages with videos and news about current trends in
  marketing and technology.
- Activity Times: Likely active during weekday mornings and afternoons, inferred from professional
  engagement patterns.

## **Collecting Data for Personas**

- Collect publicly available data (e.g., Facebook likes, LinkedIn CV, articles published).
- Create a knowledge base.
- Create persona with prompt.
  - Emulate author's voice
  - Facebook likes
  - LinkedIn Bio, etc.

## **Cloning Your Target Persona**

Ask Michael: Digital & Agile Marketing Advice >



#### Ask Michael: Digital & Agile Marketing Advice

By Shane O'Quinn A

Get expert advice from Michael Seaton, President of Level C Digital and U of T instructor. Specializing in agile marketing and high-performance teams, Michael offers insights into modern strategies and digital transformation to propel Canada's largest brands to new heights.

Click here to ask Michael a question...

## **Using AI for Continuous Learning**

- Pull in RSS feeds for real-time knowledge (their Twitter feed, blog RSS feed, etc.).
- Ask questions, request feedback, create look-alike audiences, and interview your persona.

## Using Your LinkedIn Bio to Create Personas

#### **Prompt:**

Analyze the LinkedIn bio in the attached PDF and extract user personas from it. Create a table listing the personas, likely interests, and how to best approach and engage them.

## **Analyzing Competitors for Personas**

#### **Prompt:**

This URL is from my organic search competitor: [insert URL]. Analyze the page and tell me the targeted buyer personas. Create a table listing each persona and the page elements or wording that informed your conclusion.

## **Using Search Engines for Personas**

#### **Prompt:**

Search Bing with "conversion copywriting services" and provide detailed target personas for each page one of the organic listings. Create a table of each persona and include ideas on better targeting that type of buyer.

## Tal's Ideal-Customer-Profiles-ICP (Lemlist)



#### Tal's Ideal-Customer-Profiles-ICP (Lemlist)

By Simon Orlob &

This GPT is designed to assist users in crafting their Ideal Customer Profiles (ICP) by systematically gathering and analyzing key information, following a structured process provided by Tal from Lemlist.

-> Start by clicking here

### **How to Get Chat GPT-4 for Free**

- https://pieces.app/
- https://www.morphic.sh/

# Let's Ask Michael Some Questions!